



Prisma Access Insights: How to Login



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Get to Prisma Access Insights App

We can get to Prisma Access Insights App from:

The Hub

The Hub is a single place where you can access all of the Palo Alto Networks Cloud Services and Apps for your Organization.

Panorama

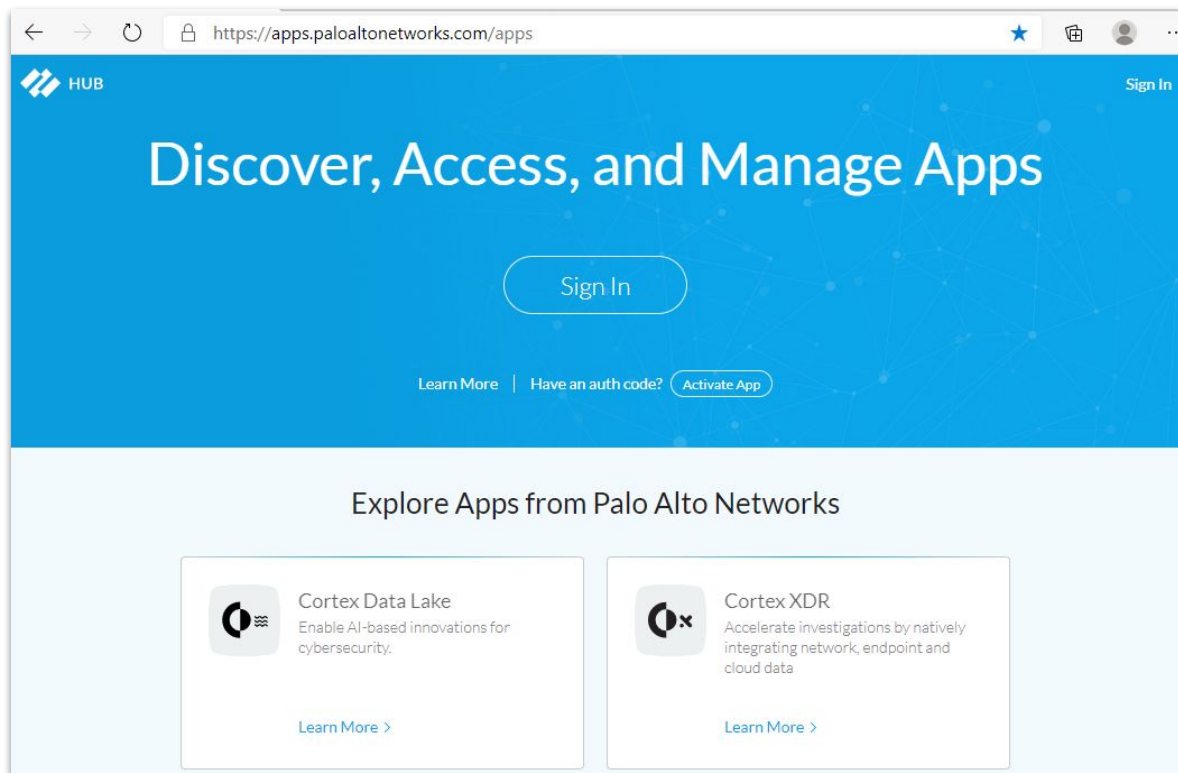
Panorama is used to manage the NGFW and also the Prisma Access Environment.

Prisma Access Insights App: The Hub

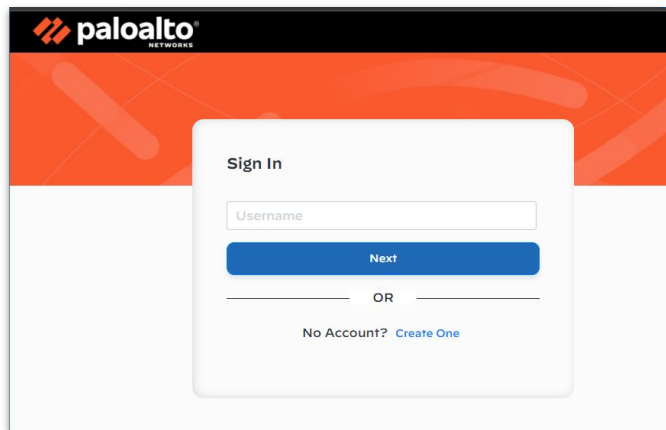
Open The Hub

URL:

<https://apps.paloaltonetworks.com/>



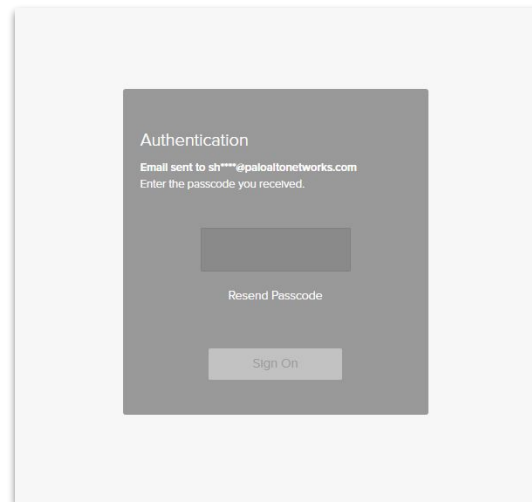
Prisma Access Insights App: The Hub



The screenshot shows the Palo Alto Networks logo at the top left. Below it is a white sign-in form with a blue header bar. The form contains a "Sign In" title, a "Username" input field, a blue "Next" button, and an "OR" separator. At the bottom of the form, there is a link that says "No Account? [Create One](#)".

Login to The Hub:

Use the credentials associated with your Palo Alto Networks Customer Support Account to log in to the Hub.



The screenshot shows an authentication screen with a dark grey background. It features the title "Authentication", a message "Email sent to sh****@paloaltonetworks.com", and the instruction "Enter the passcode you received." Below this is a text input field for the passcode, a "Resend Passcode" link, and a "Sign On" button.

Prisma Access Insights App: The Hub

The Hub: Dashboard

If the The Hub user is part of multiple CSP accounts, use the drop down on the top left corner to select the appropriate Account Name.

Click on the Prisma Access Insights Icon to Open the Insights App.

If you are not able to see the Insights App, it might be because you are not assigned the required Hub role.

Account administrators can access any of your organization's apps (including Prisma Access Insights), and can assign roles to other users by selecting Settings > Access Management

The Account Administrator role on the hub is automatically assigned to the first user from your organization to register on the Palo Alto Networks customer support portal.

Shaktiman Kumar...
Alvisofin Corp

Manage Apps
Access Management
Directory sync
Enterprise DLP

HUB | Have an auth code? [Activate App](#)

Cortex Data Lake
CortexXSOAR Marketplace
Cortex**XSOAR
Demisto
Directory Sync
Enterprise DLP
Explore
Log Forwarding
Panorama
Prisma Access
Prisma Access Insights
Prisma Access Telemetry
Prisma SaaS
Security Lifecycle Review

Explore More Apps

Cortex Data Lake: Alvisofin Inc PN (Pano...
Past 30 Days

Summary

- 100% of the SaaS apps in your network are unsanctioned
- 99% of users in your network use one or more unsanctioned apps

Industry Comparison

Industry average ● Your Company
SaaS Apps

LOW 0 41 67 287 HIGH

Prisma Access Insights App: The Hub

The Hub : Access Management

The Customer Support Account members will automatically show in the All Users list.

Search for the user name and click on the check box to select the user.

Then click on Assign Roles to give any App Access to the user.

The screenshot displays the 'Access Management' interface. The top navigation bar includes the Prisma logo, 'HUB', a login prompt 'Have an auth code? Activate App', and user information 'Shaktiman Kumar... Alvecofin Corp'. The left sidebar lists various user categories, with 'All Users' selected. The main content area features a search bar containing 'Ashis' and a table of users. The 'Assign Roles' button is highlighted with an orange box. In the table, the checkbox for the user 'ash' is also highlighted with an orange box.

EMAIL	NAME	APPLICATIONS	APP INSTANCES	ROLES
<input checked="" type="checkbox"/>	ash	None	None	None
<input type="checkbox"/>	ajag	Panorama	Prisma Access Insights ...	Instance Administrator
<input type="checkbox"/>	araf	Panorama	Prisma Access Insights ...	Instance Administrator
<input type="checkbox"/>	asai	Panorama	Prisma Access Insights ...	Instance Administrator

Prisma Access Insights App: The Hub

The Hub: Roles

One of these 3 types of Hub roles is needed to use Insights App and to receive Prisma Access alerts.

Panorama App role:

A Panorama app administrator and instance administrator can access and use the Insights app.

Granting a user a Panorama role on the hub does not affect or impact Panorama access permissions. Right now, the Panorama hub role only controls access to the Insights app.

Prisma Access App role:

A Prisma Access app administrator and instance administrator can access and use the Insights app.

Account Admin role:

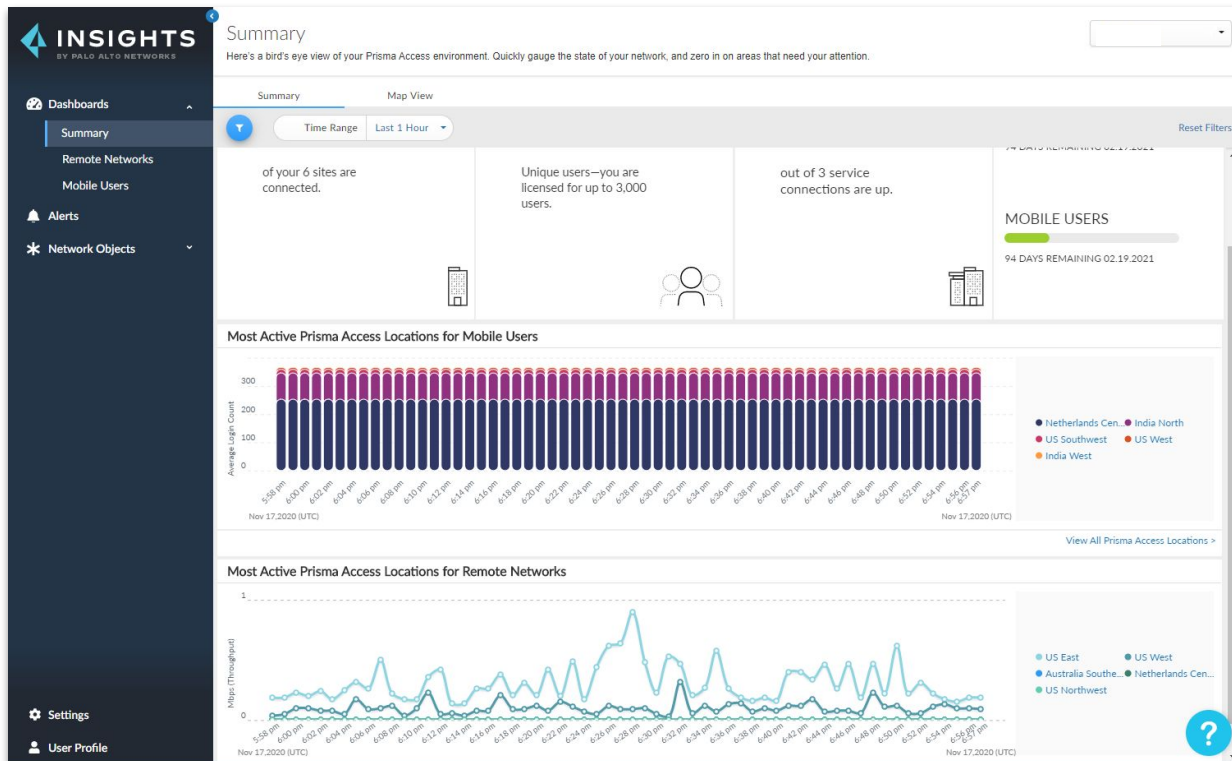
More Account Admins can also be added here.

The screenshot displays the 'Assign Roles' page in the Prisma Access Insights App. At the top, there's a blue header with the Palo Alto Networks logo, 'HUB', and a user profile for 'Shaktiman Kumar... Alvisofin Corp'. Below the header, there's a navigation bar with 'Go Back to Access Management' and 'Assign Roles' for the user 'ashkumar@paloaltonetworks.com'. The main content area is divided into two sections: a left sidebar and a main table. The sidebar lists various roles: Cortex Data Lake, CortexXDR, Cortex XSOAR Marketplace, Device Insights, Directory Sync, Enterprise DLP, IoT Security, Panorama (highlighted with an orange box), Prisma Access (highlighted with an orange box), Prisma Cloud, Prisma SaaS, and Account (highlighted with an orange box). The main table has two columns: 'INSTANCES' and 'ROLE'. The 'INSTANCES' column lists 'All Instances' and 'Prisma Access Insights - Alvisofin SASE Demo'. The 'ROLE' column has a dropdown menu open, showing 'No Role' and a list of roles: 'Instance Administrator' (highlighted with a blue box), 'Super Reader', 'Audit Admin', 'Crypto Admin', 'Security Admin', and 'No Role'. The 'Instance Administrator' role is also highlighted with an orange box. The table has a 'Role Definitions' link in the top right corner.

Prisma Access Insights App: The Hub

The Hub: Open Insights App

The users who have the correct roles should be able to see the Prisma Access Insights App and Click on the icon to Open it.



Prisma Access Insights App : Panorama

Prisma Access Insights App can also be opened from Panorama.

You need to login to the Organizations Panorama URL.

Access to Panorama can be acquired from the Panorama admin.

Navigate to Panorama > Cloud Service > Insights: Click on “Check it Out”

This directs to the Hub Page to login of Prisma Access Insights App

The screenshot displays the Palo Alto Networks Panorama web interface. The top navigation bar includes 'PANORAMA', 'DASHBOARD', 'ACC', 'MONITOR', 'POLICIES', 'OBJECTS', 'NETWORK', 'DEVICE', and 'PANORAMA'. A left sidebar menu lists various configuration and monitoring options, with 'Insights' highlighted. The main content area features a large graphic with the Prisma Access Insights logo and a 'Check It Out' button. The graphic includes a person sitting at a desk with various data visualization charts and a globe, illustrating the app's capabilities in monitoring the Prisma Access environment.

Thank you

